21001



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U.S. Patent and Trademark Office - From:

MAIL STOP: RCE

Examiner: Hector A. AGDEPPA

Group Art Unit: 2642

Christian R. Andersen

Specialist - Intellectual Property

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571-273-8300

Pages with

Cover:

2

FORMAL SUBMISSION OF:

1) Request for Continued **Examination (RCE) Transmittal**

Title:

METHOD AND SYSTEM FOR CALL CENTER SCREENING

Serial No.

09/692,926

Filing Date:

October 20, 2000 Douglas J. COWELL

First Named Inventor: Atty. No.

00-5019 RCE 2

Customer Number:

32127

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below:

Christian R. Andersen

Date of Transmission: December 8, 2005

3				Application	Number	mation Number:	8386			
	CON		QUEST FOR EXAMINATION (RCE)	Filing Date: October 20, 2000 RECEIVED						
TRANSMITTAL				First Named Inventor: Douglas J. Cowell et al. CENTRAL FAX CEN						
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a. Previously submitted. If a final Office action is outstanding, any amendments filed after the final Office action considered as a submission even if this box is not checked.										
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L	il.		Other							
b. DO NOT ENTER the amendment(s) previously filed on An alternate submission is attache c. Denclosed submission:								attached.		
C.				•						
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REQUEST FOR CONTINUED EXAMINATION (RCE)						Application Number: 09/892,926				Confirmation Number: 8388	
						Date: 0	RECEIVED				
TRANSMITTAL					First Named Inventor: Douglas J. Cowell et al. CENTRAL FAX C						
Address to: Mail Stop RCE Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450					Group Art Linit: 2842						
					Examiner: Hector A. Agdeppa						
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		i.		Amendment/Reply			iii.		luda	N- Pin I	
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